

FACTS**WHAT DOES Andrew Johnson Bank
DO WITH YOUR PERSONAL INFORMATION?**

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> ■ Social Security number and Assets ■ Account Balances and Account Transactions ■ Income and Payment History <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p>
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Andrew Johnson Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Andrew Johnson Bank share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes— information about your transactions and experiences	N/A	N/A
For our affiliates' everyday business purposes— information about your creditworthiness	N/A	N/A
For nonaffiliates to market to you	No	We don't share

Questions?	Call 423-783-1000 or go to ajbank.com
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Who we are

Who is providing this notice?

Andrew Johnson Bank

What we do

How does Andrew Johnson Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Andrew Johnson Bank collect my personal information?

We collect your personal information, for example, when you

- Apply for a loan or Open an account
- Pay your bills or Make a wire transfer
- Make deposits or withdrawals from your account

We collect your personal information from others such: Credit Bureaus and other Companies

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Andrew Johnson Bank does not share with any Affiliates

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- Andrew Johnson Bank does not share with non-affiliates for marketing purposes

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- Andrew Johnson Bank does not jointly market with non-affiliated financial companies

Other important information